

AHRQ ECHO National Nursing Home COVID-19 Action Network

Frequently Asked Questions: What You Need To Know About The Network Continuation

Continuing your participation in the Network will allow you to build on what you learned during the first 16 weeks, strengthen your infection control processes, and grow your community and network. In addition, you will have access to more group coaching and 1-1 technical assistance.

Below are answers to some frequently asked questions. If you have more questions, please contact your Training Center directly.

What date will my cohort sessions start up again and how long will they go?

Learning cohorts will begin resuming sessions as early as April 19. However, different cohorts will have different startup dates. Your Training Center will provide you with the details for your cohort. Sessions will continue through the end of August. Please remember to register through your Training Center.

Will I have the same Training Center?

Yes, you will very likely have the same Training Center. There may be some rare exceptions.

Will I have the same cohort?

Some cohorts will be combined, so you may wind up in a slightly larger cohort.

Will the format of the sessions be the same?

The new round of sessions is designed to be more flexible, with a focus on what's happening now in the field. There will also be more time for collaborative learning and breakouts, plus time for optional group coaching. The 90-minute sessions will break down like this:

- Weekly COVID Synopsis - 5-10 minutes
- Content Refresher - 5-10 minutes
- Breakouts - 40-50 minutes
- Discussion and/or Optional Group Coaching - 30 minutes

What kind of content will we be receiving?

Content is broken down into eight modules:

1. Post-Vaccination Practices—including visitation policies and PPE practices
2. Ongoing COVID-19 Identification and Treatment—plans for recognizing patients with COVID, post-COVID syndromes, testing, treatment, and cohorting
3. Emotional and Organizational Support for Staff
4. Vaccinations—vaccine confidence, testing, logistics, ongoing compliance, and complications
5. Addressing And Supporting Needs of Residents and Families or Care Partners—isolation, family communications
6. Stopping the Spread (Infection Control)—building sustainable infection control practices
7. Leadership Communication for COVID-19—huddles, rounding, etc.
8. Leadership Behaviors to Support Teams During COVID-19—teamwork, roles, and psychological safety

This is not necessarily the order in which you will receive content. Your Training Center will work with cohort participants to select the topics and order for your cohort.

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Will we have the same presenters and quality improvement coaches?

You will generally have many of the same presenters and coaches, although you may see a few new faces.

Will my Training Center continue to provide technical assistance?

A: Yes, your Training Center will continue to provide 1-1 technical assistance and a deeper dive into resources, including outside sessions if needed.

Will nursing homes receive compensation for continued participation in the cohorts?

Although participation continues to be free of charge, there will be no additional compensation to nursing homes. After completing our first round of cohort sessions, we decided to extend our cohorts in response to ongoing need and the continued interest we heard from nursing homes around the country.

I missed more than three cohort sessions during the first phase. Can I make up those missed sessions during the next phase to reach my 13-session requirement for compensation?

Yes, you may be eligible to apply your attendance during the continuation to meeting your 13-session requirement for compensation and certification. Please raise this question directly with your Training Center.

Will participating staff continue receiving CME credits?

If your Training Center provided CME credits for participating in your original cohort, it is likely your Training Center will also provide them for continued participation.

Will office hours continue?

Yes, office hours will continue.

Will there be an additional certificate for continued participation?

Your Training Center will issue an additional certificate for completing the continuation phase.

To Learn More

Contact us at:

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